



Privacy Policy

FarmGEM Ltd is committed to ensuring that your privacy is protected.

This privacy policy sets out how FarmGEM Ltd uses and protects any information that you give FarmGEM Ltd when you use this website, its contact message service or our Facebook page. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical and electronic procedures to safeguard and secure your information.

When you visit our website

- We automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. . This information is used to evaluate website page by page performance and to enable timely marketing.

What are cookies?

- Cookies are small information files that websites save to your computer, tablet or smartphone that help websites remember who you are and information about your visit.
 - Need to know more, further information about cookies and how to manage or delete them can be found by visiting: <http://www.allaboutcookies.org>

We may collect the following information:

- Contact information including name, address, telephone number and email.
 - We will only email you or contact you regarding our machines with information such as sales promotions, new products or product updates..
- Details of your business.

What we do with the information we gather:

- Use it to communicate with you.
- Manage our internal record keeping.
- We may use the information to improve our products and services, if you have given us consent to do so.

Links to other websites:

- Our website may contain links to other websites of interest.
 - However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information:

- We will not sell, distribute or lease your personal information to third parties.
 - Unless we have your permission or are required by law to do so.
 - If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

Targeted Advertising

- We may use your Personal Information to provide you with targeted advertisements or marketing communications we believe may be of interest to you.
 - You can opt out of our targeted advertising by going to:
 - FACEBOOK - <https://www.facebook.com/settings/?tab=ads>
 - E-Mail – contact us and we will remove your e-mail address from our records

Your Rights

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us.

Additionally, if you are a European resident we note that we are processing your information in order to fulfill contracts we might have with you or otherwise to pursue our legitimate business interests.

Additionally, please note that your information may be transferred outside of Europe.

Contact Us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us. Telephone: +44 (0) 1636 819911 or e-mail: sales@farmgem.co.uk